



# Solving Tough Problems: An Open Way of Talking, Listening, and Creating New Realities

*Adam Kahane*

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## **Solving Tough Problems: An Open Way of Talking, Listening, and Creating New Realities** Adam Kahane

Adam Kahane has worked on some of the toughest, most complex problems in the world. He started out as an expert analyst and advisor to corporations and governments, convinced of the need to calculate “the one right answer.” After an unexpected experience in South Africa during the transition away from apartheid, he got involved in facilitating a series of extraordinary high-conflict, high-stakes problem-solving efforts: in Colombia during the civil war, in Argentina during the collapse, in Guatemala after the genocide, in Israel, Northern Ireland, Cyprus, and the Basque Country. Through these experiences, he learned to create environments that enable new ideas and creative solutions to emerge even in the most stuck, polarized contexts. Here Kahane tells his stories and distills from them an approach all of us can use to solve our own toughest problems—at home, at work, in our communities, and in national and international affairs.

“This breakthrough book addresses the central challenge of our time: finding a way to work together to solve the problems we have created.”

—Nelson Mandela

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