

Managing Crises: Expert Solutions to Everyday Challenges (Pocket Mentor)



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Crises--anything from a natural disaster to a data-security breach to the defection of your best employee--can prevent you from carrying out your business operations. But with good planning, you can minimize the impact of a potential disaster.

This book shows you how to:

- · Avoid a crisis entirely
- \cdot Lay the groundwork for managing a crisis
- \cdot Know when a crisis is imminent
- \cdot Contain and resolve a crisis
- \cdot Learn from each crisis you've resolved

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